

ALL INDIA BHARAT SANCHAR NIGAM LIMITED OFFICERS' ASSOCIATION

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No AIBSNLOA/CHQ/2019/16

Dated: 1st April 2019

To

Shri Anupam Shrivastava, Chairman and Managing Director, Bharat Sanchar Nigam Limited, New Delhi.

Subject: Group Term Insurance – Advance payment of premium by BSNL to LIC – Complaints regarding non-obtaining written option to the scheme – reg

R/Sir,

We are thankful for introduction of Group Term Insurance (GTI) scheme, which is intend to benefit all the BSNL recruited as well as absorbed executives. However, some executives are aggrieve because they have been enrolled in GTI scheme without their prior written and considered consent and without revealing them the terms and conditions of the scheme. We are constrained to bring to your kind notice the fact that advance payment of premium to LIC have also been made by BSNL even before disbursement of salary for March 2019. We fail to understand the urgency to make advance payment of premium to LIC even before formal deduction from the salary.

2. In this regard, we would like to draw your kind attention to the fact that BSNL executives were required to opt either agree or not agree whenever they logged in to the ERP for official work. Without answering on pop-up window, no one could proceed further to execute the work through ERP. The terms and conditions for GTI were also not available with the page for the executives to make an informed decision. Therefore, many executive had clicked inadvertently to opt for the scheme just only to proceed further in ERP for official works without knowing its consequences. This has resulted many executive were enrolled in the GTI scheme without their informed choice and written consent. However, these executives have already represented to opt out before the commencement of the scheme, i.e. 01.03.2019, even after the amount against the premium has been, deducted from their salary.

3. We, therefore, request you to kindly look into the matter and cause orders for consideration of written request of the executives to opt out from the GTI scheme, who have been included in the GTI scheme, without their written consent and refund the amount deducted from their salary.

With kind regards,

Yours sincerely,

(Rakesh Sethi)

General Secretary

Copy to:

1. Ms Sujata T Ray, Director (HR), BSNL

2. Shri Ashutosh Gupta, General Manager (Trg), BSNL CO.

3. Shri Saurabh Tyagi, Sr. GM (Establishment), BSNL CO ND

4. Shri P. D. Chiraniya, GM (CA), BSNL CO ND