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Press Release

BSNL launches "Free to Home Service"

The public sector Telecom major, BSNL, launched "Free to Home Service" for its all Mobile Customers to receive mobile calls on their BSNL landline phones **free of cost** while at home or in office as per their convenience. The announcement to this effect was made by Shri Ravi Shankar Prasad, Hon'ble MOC &IT in a press conference on 30-05-2016. Briefing the media persons about the achievements of his ministry during the last 2 years, he praised the outstanding performance of BSNL for adding highest number of mobile connections and also for earning good revenue.

The "Free to Home Service" has been launched to facilitate BSNL Mobile Customers to receive 'crystal clear voice calls' on their landlines without worrying the quality and strength of Mobile Signals inside buildings. Many a times one tends to get irritated by day long use of mobile phones. This is an ideal solution for forwarding the mobile call to their BSNL landline numbers **free of cost**.

Free to Home service – provides Call diversion facility from mobile to fixed line within LSA (License Service Area), and also outside LSA. The applicable call charges in the case of call forwarded from mobile to BSNL Land line will be free within the LSA only.

Many options are available for customers for diverting calls from mobile to BSNL landline like:

- Always divert
- Call diversion when busy
- Call diversion in case the handset is turned off or has not coverage
- Call diversion for not responding

The customers may use any option as per their need and convenience.

Director (CM) BSNL Board Shri R.K.Mittal said "We are committed to provide the best services to our customers."

(Upendra Bakolia)
Addl. GM (S&M-CM)