



**ALL INDIA
BHARAT SANCHAR NIGAM LIMITED
OFFICERS' ASSOCIATION**

**CENTRAL HEAD QUARTERS
AD-87B, Pitampura, Delhi-110034.**

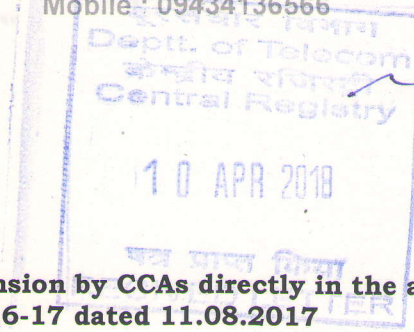
President
K.RAJASEKARAN
Mobile: 09443100950
No.AIBSNLOA/CHQ/2018/10

Finance Secretary
SWAPAN K. BHATTACHARYA
Mobile: 09434136566

General Secretary
RAKESH SETHI
Mobile: 09868210449

Dated: 09th April 2018

To
Smt. Aruna Sundararajan,
Secretary,
Department of Telecommunications,
New Delhi



5.10
PM
2

**Sub: Proposal for disbursement of pension by CCAs directly in the accounts of Pensioners reg
Ref: DOT F.No. 47-16/TA-II/PDA/2016-17 dated 11.08.2017**

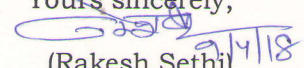
Madam,

We are surprised that Department of Telecommunication, vide the above quoted letter, has initiated action for disbursement of pension/family pension by the Principal Controller of communication Accounts/Controller of Communication Accounts directly in the Accounts of the Pensioners/Family Pensioners. This function is now being done by the Banks/Post Offices to the full satisfaction of the pensioners/family pensioners.

2. We hereby convey our studied opposition to the above move as we feel that it will invite more problems to the pensioners/family pensioners than any perceived benefit.
3. All of us are quite aware that the PCCA/CCA offices lack proper accommodation, infrastructure and the required staff strength in order to take over such a huge volume of work. These offices have been never able to complete the job of revision of pension involving large number of pensioners, within the target time. Pension revision with 78.2% fitment benefit is still pending in most of these offices, although DoT revised the target date a few times.
4. Banks and Post offices are doing the pension disbursement quite efficiently and to the satisfaction of the pensioners. Pensioners are able to get the required information like Interest Statement, TDS recovered and Form 16 without hassles. CCA offices cannot be expected to handle this task with the available resources.
5. Also, while banks and post offices are located everywhere, PCCA/CCA offices are located only in the State Headquarters, making it difficult for the pensioners/family pensioners to reach them for any help. Grievance redressal mechanism of PCCA/CCA offices are also not at all helpful.
6. In order that the pensioners/family pensioners are not put into unwarranted difficulties, we request that the proposal to entrust the PCCA/CCA offices with the job of disbursement of pension directly in the accounts of pensioners/family pensioners may be re-examined and withdrawn.

With kind regards,

Yours sincerely,


(Rakesh Sethi)

General Secretary

Copy to:
Shri K.V. Eapen,
Secretary (Pension)
Department of Pension & Pensioners' Welfare.