

## ALL INDIA BHARAT SANCHAR NIGAM LIMITED OFFICERS' ASSOCIATION

CENTRAL HEAD QUARTERS AD-87B, Pitampura, Delhi-110034.

President K.RAJASEKARAN Mobile: 09443100950 Finance Secretary SWAPAN K. BHATTACHARYA Mobile: 09434136566 General Secretary RAKESH SETHI Mobile: 09868210449

Dated: 7th May 2015

No. AIBSNLOA/CHQ/2015/47

То

Shri Anupam Shrivastava, Chairman and Managing Director, Bharat Sanchar Nigam Limited, New Delhi

Subject: BSNL's notification for recruiting Management Trainees from both internal and external candidates - reg

Ref: 1. BSNL Letter No.74-1/2015-Rectt dated 30.4.2015 and

2. BSNL Letter No.74-2/2015-Rectt dated 30.4.2015

Sir,

We seek your kind attention to the notifications issued by BSNL for recruitment of Management Trainees from internal as well as external candidates, ignoring our reasoned request to abandon the move of recruiting from outside in the interests of BSNL as well as its Executives.

- 2. BSNL circulated the 'proposed' **Management Trainee Recruitment Rules, 2013** vide its letter No. 400-07/2012-Pers.I dated 12.02.2013 to all Executive Associations and called for their views and comments to be conveyed to the Committee in person according to a schedule. As scheduled, representatives of our association also had a meeting with the Committee on 18.2.2013 evening and submitted our views and proposals on the matter in writing.
- 3. In our submission, we had pointed out that when BSNL notified its first MTRR, vide its No. 400-07/2005-Pers I dated 13.09.2007 and later the second time in the year 2009, we had submitted our views in great details bringing out therein the deficiencies, omissions, contradictions etc. in the said RR. We also drew attention to the fact that DOT had offered same Promotion Policy to the Group B level Officers in the terms of conditions of service for absorption in both MTNL and BSNL assuring time bound promotion upto Selection Grade JAG and thereafter post based promotion. MTNL, on its part, has recruited the JTOs/JAOs i.e. the entry level Executives as the Management Trainees. We had noted that BSNL is moving ahead

with its proposal for recruitment of Management Trainees at an intermediary grade i.e. the erstwhile JTS level which is in violation of the offered terms and conditions of service for absorption.

- 4. The then Sr.GM (Pers) appreciated our points and said that the other associations had not given their views in writing and one more meeting would be called after they submitted their views in writing.
- 5. We are not aware of any such meeting having taken place afterwards. But during informal discussions with some senior officers a few months back, we were told that BSNL wants to recruit some young graduates having MBA qualification with sales and marketing skills because presently there is paucity of sales and marketing expertise at this level. We conveyed to them that before going for external recruitment it is better to search for talent within BSNL as we believe that we can get better skilled people within BSNL.
- 6. We immediately wrote to the then CMD, vide our letter No.AIBSNLOA/CHQ/2014/113 dated 3<sup>rd</sup> December 2014, explaining the rationale behind our views, with an appeal to dispassionately and objectively examine it and to arrive at a judicious decision in the interests of BSNL and its Executives.
- 7. We would like to once again reiterate the points mentioned in our above said letter. If the aim of going for outside recruitment is the need for sales and marketing skills, we unequivocally proclaim that the necessary expertise and skills are readily available within our strength of working executives. The Management does not have any data at present on the number of executives who have the specialization in marketing and sales skills and those who have natural talent in effective marketing and sales management irrespective of qualification, but it is not difficult to collect this data in a short span of time. Such data describing executives' skills, abilities, experience, and performance will form the Talent Profile. Once such a talent profile is available, we believe that the Management will be convinced that the required expertise is available within and there is no need to go for outside recruitment.
- 8. In other words, we believe that selection from internal candidates will bring the required expertise the Management is looking for from outside. This will have the following advantages:
  - i. The executives will feel that they are valued as a talent pool, boosting their morale and increasing productivity.
  - ii. The set of skills that an executive acquires on the job through training and experience increases the executive's value for the company.
  - iii. Retention rate of qualified executives will improve as they will see a career opportunity within the organization.
  - iv. Going for internal selection is cost effective compared to external recruitment.
  - v. The process of outside recruitment comprising conduct of examination, declaring the results, verifying the credentials of successful candidates, imparting training and actual appointment is very lengthy, defeating the purpose of immediate expertise requirement.

- vi. Time to contribution is also faster for existing executives taking new responsibilities, since familiarity with policies, system and work enable them to become productive more quickly, compared to outsiders.
- 9. We therefore request you to kindly consider the genuine concern raised by us in the background of the advantages listed out above and to cause cancellation of notification for recruitment from outside and to hold only the internal examination for filling up the entire 200 + 200 vacancies in Telecom Operations and Telecom Finance.

With kind regards,

Yours sincerely,

(Rakesh Sethi) General Secretary

Copy to: 1. Shri A.N.Rai,

Director (HR)

2. Shri N.K.Gupta, Director (CM & CFA))

3. Shri Rakesh Kapoor, Executive Director (CN)

4. Shri Debkumar Chakravarti, Sr. General Manager (Rectt & Trg & Pers)

5. Ms. Madhu Arora, General Manager (Estt & Restg)