



**ALL INDIA
BHARAT SANCHAR NIGAM LIMITED
OFFICERS' ASSOCIATION**

**CENTRAL HEAD QUARTERS
AD-87B, Pitampura, Delhi-110088**

**President
K. BALASUBRAMANIAN**

Mobile : 094440000562

No.AIBSNLOA/CHQ/2012/66

**Finance Secretary
V. GURUMOORTHY**

Mobile : 09444979555

**General Secretary
RAKESH SETHI**

Mobile : 9868210449

Dated: 24th Sept. 2012

To

Shri Neeraj Verma
General Manager (Admn.)
BSNL Corporate Office,
New Delhi-1.

Sub:- Disconnection of RSTCs by MTNL Delhi due to non-payment of bills by BSNL - regarding.

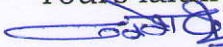
Sir,

I am constrained to bring to your notice that MTNL is disconnecting the RSTCs, sanctioned by BSNL to their executives, under non-payment of dues. In this regard, I want to draw your kind attention towards the following points:-

1. As per the Residential Service Telephone Connections (RSTCs) policy of BSNL, presently MTNL is providing residential service telephone connections to the executives of BSNL who are residing at Delhi/ Mumbai. As per the procedure, sanction for providing RSTCs is being issued by BSNL CO for the Executive Director, MTNL, who issues necessary instructions to field units of MTNL to provide RSTCs to the executives of BSNL.
2. Now, it has been reported by most of our members that RSTCs working at their residences has been disconnected by MTNL Delhi due to non payment of bills. On our enquiry from MTNL authorities, it has been intimated that the action for disconnection of RSTCs has been taken based on the orders issued by MTNL Corporate Office.
3. Though the instructions have been issued by BSNL as well as MTNL to their respective field units not to disconnect the telephone facilities. In this regard, I want to draw your kind attention towards the letter no. MTNL/CO/Settlement of bills/MTNL-BSNL/2007 DATED 20.9.2010 (copy enclosed) issued by DGM (Commercial), MTNL Corporate Office to the Executive Director, MTNL Delhi/Mumbai wherein it was decided by MTNL that ***service connections of BSNL working in the MTNL areas may not be disconnected for non-payment till the modalities for settlement with BSNL are finalized.***

4. But I am sorry to say that even after lapse of more than two years, modalities of settlement of bills of landline and mobile service connections have not been finalized and executives residing in MTNL areas are facing problems of disconnection. Frequent disconnection of telephone service causing inconvenience to the individual and also affecting the operational efficiency.
5. Therefore, you are requested to kindly look into the matter urgently and do the needful at the earliest. MTNL authority may also be requested to restore the disconnected RSTCs and stop further disconnections for the time being till BSNL Corporate Office settles the issue with MTNL.

Thanking you with regards,

Yours faithfully,

(Rakesh Sethi)
General Secretary

Copy to :
Shri A.N. Rai
Director (HR), BSNL
New Delhi-1

93/c

MAHANAGAR TELEPHONE NIGAM LIMITED
O/o General Manager(Commercial), Corporate office,
7th floor, Mahanagar Door Sanchar Bhawan,
J.L.N.Marg, (Minto Road), N.D.

Fax : 2322-1151

T.No.2322-2177

No. MTNL/CO/Coml/Settlement of Bills/MTNL-BSNL/2007

Dt: 20.09.2010

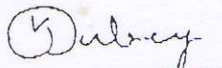
To
ED Delhi/Mumbai
MTNL

Subject: Settlement of bills in respect of Service/ Concessional Telecom facilities provided by MTNL for BSNL and vice versa

1) Issue of disconnection of of RSTC/concessional telephone connections working for BSNL/MTNL employees in MTNL/ BSNL area due to non payment were discussed in a meeting of BSNL and MTNL held on 15th March, 2010 and vide para 6(a) of the minutes of meeting a decision has been taken by the competent authorities of MTNL and BSNL that no RSTC/Concessional telephone of BSNL/MTNL employees shall be disconnected either by MTNL or BSNL until further orders. The connections already disconnected shall be restored forthwith by both the organizations. Hence you are requested to restore all the disconnected RSTC/ Concessional telephones of BSNL employees, if any, in your areas, immediately.

2) However as per Item no.6 of the 6th meeting of the management committee of MTNL held on 4th September 2010 the issue regarding payment of bills shall be discussed with BSNL and modalities be finalized in a reasonable time period. Both MTNL and BSNL shall complete the reconciliation of records at their end by February 2011 so that settlement of commercial outstanding can take place. A monthly report as on last day of the month, indicating the total no. of telephone working for different categories of employees (i.e. service/ concessional telephones under serving MTNL/ serving BSNL/retired MTNL/retired BSNL under each rank/designation of employee), total no. of bills issued under these categories, total billed amount under each category be sent to this office by 10th of every month positively.

This has been issued as per approval of competent authority.


20/9/10
(Kiran Dubey)
DGM(Coml)CO

Copy to:

1. PS to CMD, MTNL.
2. CMD, BSNL.
3. Dir(Fin)/ (Tech)/ (HR), MTNL.
4. GM(Admn), BSNL CO with the request to give details of the old Rs.31 Cr. Bill.
5. Company Secretary, MTNL