



ALL INDIA
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OFFICERS' ASSOCIATION

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Dated: 16th January 2013

To

Shri R. K. Upadhyay,
Chairman and Managing Director,
Bharat Sanchar Nigam Limited,
New Delhi 110 001.

Subject: Restriction on the usage of service/residential telephone connection to reduce interconnect usage charges – request for reconsideration

Ref: BSNL letter No.7-1/2012-PHA dated 4.1.2013

Sir,

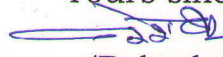
We seek your kind personal attention towards the BSNL letter cited under reference, proposing to restrict service telephone connections to the minimum and permit calls within the LSA, barring STD calls outside the circle on selected service numbers. This decision is said to have been taken to reduce expenditure towards IUC.

2. In this connection, we are to state that **already there is a limit for monthly usage prescribed for service connections at residences depending on the Group/Grade of the officers. The officers are to pay for the excess calls above the prescribed limits. Also, only a fraction of calls from service connections are made to customers of private operators. Similarly customers of private operators also call our service numbers. Thus IUC paid by BSNL will be neutralized by the IUC paid to BSNL by the private operators for their calls terminating at these service numbers.** Therefore we fail to understand as to how the decision of BSNL to place further restriction on number of service connections and barring STD calls outside the circle is going to save expenditure towards IUC.

3. We therefore earnestly request you to kindly cause review of the decision so that the service connection facility is in no way restricted.

With kind regards,

Yours sincerely,


(Rakesh Sethi)

16.1.13
General Secretary

Copy to: Shri A. K. Sanghi,
Sr. General Manager (Admn. & SI)
BSNL CO, New Delhi-1