

No. 21-11/2016-VA

dated 02-09-2020

To

All Vigilance Heads,
BSNL Telecom Circles/ Units.

Sub: Expeditious disposal of disciplinary cases and adherence to time limits for investigation of complaints referred by the Commission – reg.

Ref: (i) Circular No. 07/08/2020 [004/VGL/020(Pt.)] dated 13.08.2020
(ii) Office Order No. 08/08/2020[000/VGL/018] dated 14.08.2020

Please find enclosed herewith above referred circulars/orders issued by CVC for necessary action.

1. Vide circular at **Ref (i)** above the Commission observed that majority of the complaints sent for necessary action are not examined timely and not updated regularly. Commission also advised this office to promptly update the status of action taken on each complaint sent for necessary action on Commission Portal. In this regard, it has been noticed that completion of investigation and submission of report within time limit of 12 weeks are not being followed in such cases/complaints, which are being sent to the field units for inquiry/investigation by this office. Therefore, all concerned are directed to ensure completion of investigation in the time limit of 12 weeks i.r.o. all complaints sent by this office including CVC ATE category and Action Taken Report should invariably be sent to this office within the given time frame so that necessary updation may be carried out on CVC CMS portal by this office.

2. Vide order at **Ref (ii) above**, the Commission has reiterated that the prescribed time line of three months should be strictly followed. In case, if it is not possible to complete the investigation in the prescribed three month time, the matter is to be referred to the Commission, to seek extension of time stating the specific reasons/constraints in each case, within 15 days of receipt of reference from the Commission. In this regard, it is requested to take necessary action as per CVC guidelines Ref(ii) above and matter in time may be referred to this office if in any case extension of time is required in investigation.

O/o Chief Vigilance Officer,
Eastern Court Complex, Ground Floor,
Near MTNL Sanchar Haat, Janpath,
New Delhi- 110001
Tel. 011-23734340, Fax: 011-23734300,
Email: cvo@bsnl.co.in

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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

3. The Commission also directed to prioritize activities of conducting investigations and completion of disciplinary action well in advance in respect of officers due to retire shortly, so as to avoid late reference to the Commission. It is also stated that the Commission also desired that any such reference should be received from the department/ organization for the advice of the Commission before 10th of every month by 5 PM and further if 10th is a holiday, by next working day. Hence, it is requested to ensure that, such type of cases must be reached in CVO office by 15th of preceding month so that this office can examine and submit to CVC by 10th.

Accordingly, necessary action as per the directions of the Commission may be taken by all administrative authorities/VOs in case of erring officer who are going to retire shortly.

Encl: As above

02/09/2020
(Lochan Singh Naik)

Deputy General Manager (Vig.-I)

Copy to:

1. PPS to CMD BSNL for information please.
2. All Directors, BSNL Board for information please.
3. All CGMs of BSNL Circles/ Units of BSNL for information please.
4. CGM (BW)/ (EW)/ (Arch.) for information please.