



**Bharat Sanchar Nigam Ltd.**  
(A Government of India Enterprise)  
**CORPORATE OFFICE, SEA SECTION**  
7<sup>th</sup> Floor, Bharat Sanchar Bhawan,  
Janpath, New Delhi - 110 001

To

All Chief General Managers  
Telecom Territorial Circles,  
Bharat Sanchar Nigam Ltd.,

No. 14-9/2014-SEA-BSNL

dated 21-03-2016.

Sub: Functioning of Customer Service Centre/ Cash counters from 24<sup>th</sup> to 27<sup>th</sup> March, 2016- Stay on duty of all accounts personnel - reg.

Considering the acute shortage of working days of the fast approaching Financial Year ending on 31-03-2016 and the targets to be achieved, competent authority has desired that all accounts & finance personnel working in the units where Customer Service Centre/ Cash counters are working may be asked to stay on duty from 24<sup>th</sup> March to 27<sup>th</sup> March, 2016 (which are otherwise holidays in most part of the country) to enable smooth functioning of the CSC/Cash Counters to extend customer service in the festival season as well as for target achievement.

This issues with the approval of Competent Authority.

(Sunil Rajput)  
Asst. General Manager (SEA)

Copy to:

All Circle IFAs,  
Telecom Territorial Circles  
Bharat Sanchar Nigam Ltd. They are requested to ensure that all Finance Personnel who are related with the works of CSC/ Cash Counters are put on duty from 24<sup>th</sup> to 27<sup>th</sup> March, 2016.