Circular No. 01/2014-PHA

Subject: Modification in Policy for grant of Concessional telephone facility to retired/retiring employees of BSNL.

Para 15 of policy guidelines for grant of concessional telephone facility to retired/retiring BSNL employees issued vide circular No. 02-07/2007-PHA dated 20.07.2007 states that life certificate (as is required for drawing pension) shall invariably be required to be produced during 1st November to 30th November every year to the concerned commercial officer.

A few representations were received from the General Secretary, BSNL and DOT Pensioners Association requesting to exempt the personal appearance before the commercial Officer to those pensioners who are unable to appear in person before the commercial officer due to illness or old age, etc.

The proposal was considered by the Management Committee of BSNL Board in its adjourned 201st meeting held on 29th May 2014 and following decision has been taken:-

"The commercial officer is replaced by any serving BSNL Executive in the para 15 of the above policy guidelines. In cases where BSNL retired employee who is unable to appear in person before the commercial officer due to serious illness, old age or being bed ridden etc., if such retired employee produces a Xerox copy of the pension book containing an entry for receipt of pension payable on 1st Nov. of the year (through courier or otherwise) such an entry which should be duly attested by any serving BSNL Executive, Shall be accepted as a proof of life certificate and the retired employee shall not be required to present himself/herself before the commercial Officer."

2. Other terms and conditions of the policy remain unchanged.

3. Hindi version of this circular will follow.

(S.K. Chugh)
DGM( WL & S)