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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LTD.
(A Government of India Enterprises)

संजय कुमार सिन्हा
महाप्रबन्धक (प्रशा. एवं पी.आर.)
SANJAY KUMAR SINHA
General Manager (Admn. & PR)

BSNL/Admn/18-1/2016-BSNL WI(Pt)

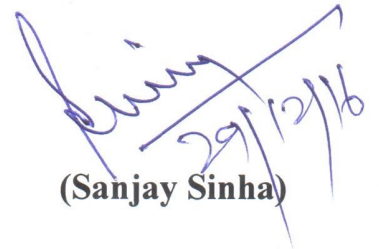
December 29, 2016

This is regarding the feedback received from senior DOT officers, at various point of time about the deteriorated conditions and lack of basic facilities in I.Qs and I.Bs. This is very surprising that these complaints are received from I.Qs situated in big SSAs like Kolkata, Sikkim, Bangalore, Manali etc. The complaints are basically regarding lack of cleanliness & tidiness of I.Q compounds as well as rooms including washrooms etc, dirty floors & walls, unpleasant odour in room/bathroom, fitting (Civil/Electrical) not working properly, stained bed sheets/pillows/towels etc. giving bad look. Such improper maintenance & upkeep not only gives inconvenience to guest but more importantly it gives a bad name to BSNL. BSNL management took a very serious note on this issue.

It is decided that immediate steps need to be taken to improve the condition/ambience and uplift the standard of an IQs. One month time from the date of issue of letter is being given to circles to improve the condition of I.Q, after elapse of one month surprise visit will be conducted by the officers of head quarter

It is, therefore, requested that all CGMs, shall bestow their personal attention in the matters and shall take such steps so that the condition of an IQs/IBs is improved.

With best wishes.


(Sanjay Sinha)

To
All CGMs.